

## User Manual

by **SEGWAY**

The manufacturer reserves the right to make changes to the product, release firmware updates, and update this manual at any time. Visit [www.segway.com](http://www.segway.com) or check the App to download the latest user materials. You must install the App, activate your KickScooter, and obtain the latest updates and safety instructions.

[www.segway.com](http://www.segway.com)

V1.0

**ninebot**® KickScooter

ANSI/CAN/UL-2272 certified; ANSI/UL 2271 certified  
Visite [www.segway.com](http://www.segway.com) para baixar o manual do usuário.  
Original Instructions

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## Thanks for choosing the Ninebot KickScooter ES series!

Thanks for choosing the Ninebot KickScooter (hereinafter referred to as KickScooter)!

Your KickScooter is a fashionable transportation device with mobile app, allowing you to connect with other riders.

Enjoy your ride and connect with riders world wide!



**▲ WARNING!**

Always use both electric brake and foot brake for emergency stopping. Otherwise you risk falls and/or collisions from not achieving the max. braking capability.

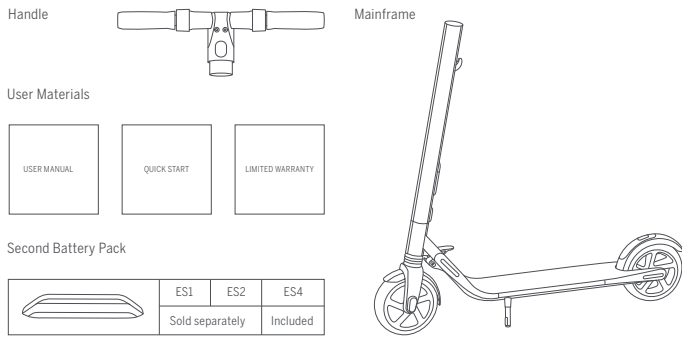
## 1 Riding Safety

1. The KickScooter is a recreational transporter. Before mastering riding skills, you need to practice. Neither Ninebot Inc. (means Ninebot (Beijing) Tech Co., Ltd. and its subsidiaries and affiliates) nor Segway Inc. is responsible for any injuries or damage caused by a rider's inexperience or failure to follow the instructions in this document.
2. Please understand that you can reduce the risk by following all the instructions and warnings in this manual, but you cannot eliminate all the risks. Remember that whenever you ride the KickScooter you risk injury from loss of control, collisions, and falls. When entering into public spaces always comply with the local laws and regulations. As with other vehicles, faster speeds require longer braking distance. Sudden braking on low traction surfaces could lead to wheel slip, or falls. Be cautious and always keep a safe distance between you and other people or vehicles when riding. Be alert and slow down when entering unfamiliar areas.
3. Always wear a helmet when riding. Use an approved bicycle or skateboard helmet that fits properly with the chin strap in place, and provides protection for the back of your head.
4. Do not attempt your first ride in any area where you might encounter children, pedestrians, pets, vehicles, bicycles, or other obstacles and potential hazards.
5. Respect pedestrians by always yielding the right of way. Pass on the left whenever possible. When approaching a pedestrian from the front, stay to the right and slow down. Avoid startling pedestrians. When approaching from behind, announce yourself and slow down to walking speed when passing. Please obey local traffic laws and regulations if situation is different.
6. In places without laws comply with the safety guidelines outlined in this manual. Neither Ninebot Inc. nor Segway Inc. is responsible for any property damage, personal injury/death, accidents, or legal disputes caused by violations of the safety instructions.
7. Do not allow anyone to ride your KickScooter on his/her own unless they have carefully read this manual and followed the New Rider Tutorial in the App. The safety of new riders is your responsibility. Assist new riders until they are comfortable with the basic operation of the KickScooter. Make sure each new rider wears a helmet and other protective gear.
8. Before each ride check for loose fasteners and damaged components. If the KickScooter makes abnormal sounds or signals an alarm, immediately stop riding. Diagnose your KickScooter via the Ninebot by Segway App and call your dealer/distributor for service.
9. Be alert! Scan both far ahead and in front of your KickScooter — your eyes are your best tool for safely avoiding obstacles and low traction surfaces (including, but not limited to, wet ground, loose sand, loose gravel, and ice).
10. To reduce risk of injury, you must read and follow all "CAUTION" and "WARNING" notices in this document. Do not ride at an unsafe

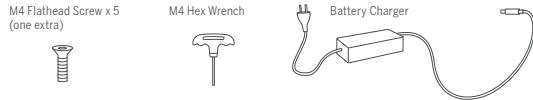
speed. Under no circumstance should you ride on roads with motor vehicles. The manufacturer recommends riders be 14+ years old. Always follow these safety instructions:

- A. People who should not ride the KickScooter include:
    - i. Anyone under the influence of alcohol or drugs.
    - ii. Anyone who suffers from disease that puts them at risk if they engage in strenuous physical activity.
    - iii. Anyone who has problems with balance or with motor skills that would interfere with their ability to maintain balance.
    - iv. Anyone whose weight is outside the stated limits (see Specifications).
    - v. Pregnant women.
  - B. Riders under the age of 18 years old should ride under adult supervision.
  - C. Comply with local laws and regulations when riding this product. Do not ride where prohibited by local laws.
  - D. To ride safely, you must be able to clearly see what is in front of you and you must be clearly visible to others.
  - E. Do not ride in the snow, in the rain, or on roads which are wet, muddy, icy, or that are slippery for any reason. Do not ride over obstacles (sand, loose gravel, or sticks). Doing so could result in a loss of balance or traction and could cause a fall.
11. Do not attempt to charge your KickScooter if it, the charger, or the power outlet is wet.
  12. As with any electronic device, use a surge protector when charging to help protect your KickScooter from damage due to power surges and voltage spikes. Only use the Segway supplied charger. Do not use a charger from any other different product models.
  13. Use only Ninebot or Segway approved parts and accessories. Do not modify your KickScooter. Modifications to your KickScooter could interfere with the operation of the KickScooter, could result in serious injury and/or damage, and could void the Limited Warranty.

## 2 Packing List



## Accessories

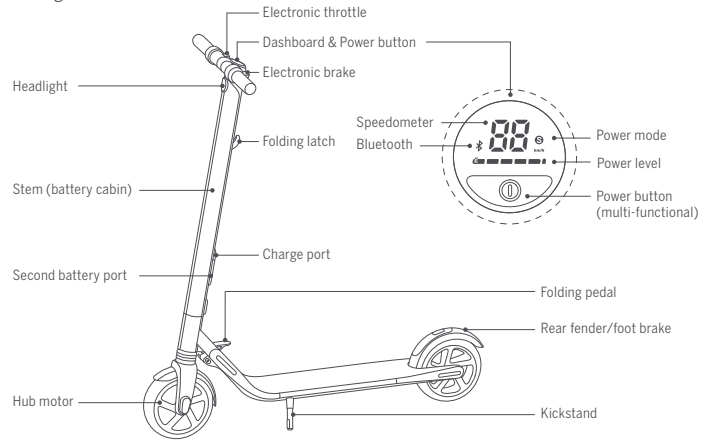


When unboxing your KickScooter, please verify that the above items are included in the package. If you are missing any components, please contact your dealer/distributor or nearest service center (see contacts in the user manual). After verifying that all components are present and in good condition, you can assemble your new KickScooter.

Please retain the box and packaging materials in case you need to ship your KickScooter in the future.

Remember to power off your KickScooter and unplug the charge cable before assembling, mounting accessories, or cleaning the mainframe.

## 3 Diagram



### Dashboard & Power Button

Speedometer: Indicates the current speed. Also displays error codes when faults are detected.

Power level: Indicates the remaining battery level with 5 bars. Each bar equates to approximately 20% power level.

Power mode (double click the power button to switch the mode):

- Red "S" icon: Sport mode (maximum power/speed and reduced range).
- White "S" icon: Standard mode (moderate power/speed and range).
- No "S" icon: Speed limit mode (minimum power/speed and increased range).

Bluetooth: A blinking Bluetooth icon indicates that the vehicle is ready to connect. A solid Bluetooth icon indicates that the vehicle is connected to a mobile device.

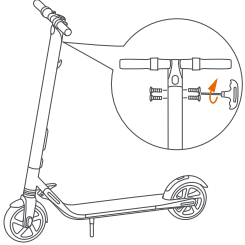
Power button: Short press to power on. Long press to power off. When powered on, single click to turn on/off the headlight. Double-click to change power mode.

## 4 Assembling Your KickScooter

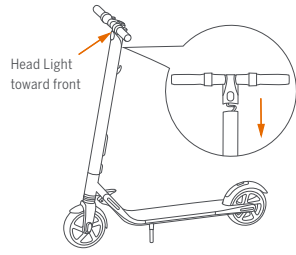
1. Unfold the stem and push it until you hear a click. Then unfold the kickstand to support the scooter.



3. Install four screws (two on each side) with the included hex wrench.



2. Firmly connect the wires inside the handle and the stem. Slide the handle onto the stem. Be aware of the correct orientation.



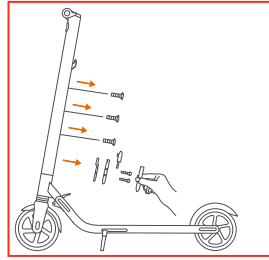
4. Verify that your KickScooter powers on and off.



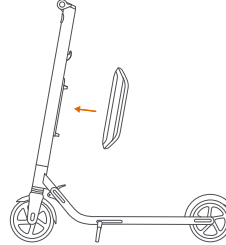
## 5 Installing a Second Battery Pack

Follow these steps when installing a second battery pack:

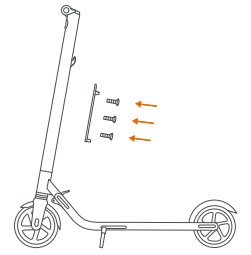
1. Remove the three screws on the stem, as shown. Then remove the cover near the charge port.



3. Install the battery pack onto the support bracket and tighten the screws securely.



2. Install the support bracket and fasten securely with three screws, as shown.



4. Verify that your KickScooter powers on and off.

